



Managing Housekeeping Operations with Answer Sheet (AHLEI) (3rd Edition) (AHLEI - Hotel Operations / Strategic Management)

By Aleta A. Nitschke, William D. Frye, American Hotel & Lodging Association

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Housekeeping is critical to the success of today's hospitality operations. The third edition of this textbook shows what it takes to direct day-to-day operations of this department, from big-picture management issues to technical details for cleaning each area.

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