



Keeping Found Things Found: The Study and Practice of Personal Information Management (Interactive Technologies)

By William Jones

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Keeping Found Things Found: The Study and Practice of Personal Information Management is the first comprehensive book on new 'favorite child' of R&D at Microsoft and elsewhere, personal information management (PIM). It provides a comprehensive overview of PIM as both a study and a practice of the activities people do, and need to be doing, so that information can work for them in their daily lives.

It explores what good and better PIM looks like, and how to measure improvements. It presents key questions to consider when evaluating any new PIM informational tools or systems.

This book is designed for R&D professionals in HCI, data mining and data management, information retrieval, and related areas, plus developers of tools and software that include PIM solutions.

- * Focuses exclusively on one of the most interesting and challenging problems in today's world
- * Explores what good and better PIM looks like, and how to measure improvements
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Keeping Found Things Found: The Study and Practice of Personal Information Management (Interactive Technologies) By William Jones Bibliography

- Sales Rank: #829925 in Books
- Published on: 2007-11-15
- Released on: 2007-11-01
- Original language: English
- Number of items: 1
- Dimensions: 9.25" h x 1.05" w x 7.50" l, 2.17 pounds
- Binding: Paperback
- 448 pages

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Review

"Keeping Found Things Found is the missing manual for 21st century literacy. We're at the epicenter of a rapidly expanding universe of personal information. Books, music, photos, videos, email, contacts, calendars, wills, bills, records, and receipts: how can we keep our piles and files from spiraling out of control? William Jones has the answer in this important book about finding our memories and organizing our lives. A must-read for designers, developers, librarians, and anyone else who cares about the future of information interaction."

- Peter Morville, Author of, Ambient Findability,
and Information Architecture for the World Wide Web

About the Author

William Jones is a research associate professor at the University of Washington, Seattle, where he manages the Keeping Found Things Found project. Dr. Jones contributed chapters on personal information management (PIM) to the Annual Review of Information Science and Technology, the Handbook of Applied Cognition, and the Encyclopedia of Library and Information Science. He has presented numerous tutorials and courses on PIM, co-edited a book on PIM, and organized two PIM workshops, including an invitational sponsored by the National Science Foundation. Dr. Jones has published articles on basic research in cognitive psychology and more applied research in PIM, information retrieval, and human-computer interaction. Dr. Jones holds several patents relating to search and PIM. He received his doctorate in cognitive psychology from Carnegie-Mellon University.

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