



Coping with Difficult People: The Proven-Effective Battle Plan That Has Helped Millions Deal with the Troublemakers in Their Lives at Home and at Work

By Robert M. Bramson

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Blunt a sniper's attack.

Get a clam to talk.

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Learn the six basic steps that allow you to cope with just about anyone. Reclaim the power the rightfully belongs to you in any relationship!

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From the Inside Flap

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