



# Exploring the Hospitality Industry (3rd Edition)

By John R. Walker



**Exploring the Hospitality Industry (3rd Edition)** By John R. Walker

*For Introduction to Hospitality courses*

**Exploring the Hospitality Industry** helps readers advance in their careers by giving them a broad foundation of hospitality industry knowledge presented in a lively, visually appealing, engaging manner. The emphasis is on the people, companies, and positions that make up the hospitality industry today, and the focus on sustainability includes case studies on practitioners and corporations that engage and involve readers as they explore the trends in this ever-growing field. The book moves beyond just restaurants and hotels to cover all facets and segments of the industry, including new growth areas such as event management, meeting planning, cruising, theme parks, and gaming entertainment.

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This title is also available with **MyHospitalityLab**—an online homework, tutorial, and assessment program designed to work with this text to engage students and improve results. Within its structured environment, students practice what they learn, test their understanding, and pursue a personalized study plan that helps them better absorb course material and understand difficult concepts. To help students explore the hospitality industry, MyHospitalityLab includes industry-specific simulations from Hospitality & Tourism Interactive (HTi), and real case studies written by industry leaders.

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### Editorial Review

#### From the Back Cover

Empower tomorrow's hospitality leaders with a visually appealing, easy, and engaging introduction to the exciting opportunities in the many, varied segments of the industry

*Exploring the Hospitality Industry* helps students advance in their careers by giving them a broad foundation of hospitality industry knowledge presented in a lively, visually appealing manner using engaging features to facilitate the learning process. Less theoretical and more industry-relevant than most texts in the field, it emphasizes the people, companies, and positions that make up the hospitality industry today. Moving beyond just restaurants and hotels to cover all facets and segments of the industry, it includes new growth areas such as event management, meeting planning, cruising, theme parks, and gaming entertainment. The focus on sustainability features case studies on practitioners and corporations that engage and involve reads as they explore the trends in this ever-growing field. The new edition includes:

- Updated trends reflecting current directions of the industry;
- Updated facts and figures including corporate financial data, sourcing foods locally, cruise forecasts, hotel and lodging data, and more;
- New individuals sharing their stories and career paths;
- New corporate profiles such as MGM Resorts, Carnival Cruise Lines, and Bloomin' Brands, Inc.;
- Learning outcomes to help readers focus on the main points of each chapter and guide student learning of the concepts; and
- New review questions, Internet exercises, and activities.

#### Personalize Learning with MyHospitalityLab®

MyHospitalityLab is an online homework, tutorial, and assessment program designed to work with this text to engage students and improve results. Within its structured environment, students practice what they learn, test their understanding, and pursue a personalized study plan that helps them better absorb course material and understand difficult concepts. To help students explore the hospitality industry, MyHospitalityLab includes industry-specific simulations from Hospitality & Tourism Interactive (HTi), and real case studies written by industry leaders.

#### About the Author

**John R. Walker, D.B.A., FMP, CHA**, is a Fulbright Senior Specialist and the McKibbon Professor Emeritus of Hotel and Restaurant Management at the University of South Florida, Sarasota-Manatee. John's years of industry experience include management training at the Savoy Hotel London, followed by stints as assistant food and beverage manager, assistant rooms division manager, catering manager, food and beverage manager, resident manager, and general manager with Grand Metropolitan Hotels, Selsdon Park Hotel, Rank Hotels, Inter-Continental Hotels, and the Coral Reef Resort, Barbados, West Indies.

He has taught at two- and four-year schools in Canada and the United States. In addition to being a hospitality management consultant and author, he has been published in the Cornell Hotel Restaurant Administration Quarterly, the Hospitality Educators Journal and the New York Times. He is a 10-time recipient of the President's Award for teaching, scholarship, and service; and he has received the Patnubay

Award for exemplary professional performance through teaching and authorship of tourism and hospitality publications.

John is an editorial advisory board member for *Progress in Tourism and Hospitality Research*. He is a past president of the Pacific Chapter of the Council on Hotel, Restaurant, and Institutional Education (CHRIE). He is a certified hotel administrator (CHA) and a certified Foodservice Management Professional (FMP). He and his wife Josielyn T. Walker have twins, Christopher and Selina. The Walkers live in Sarasota, Florida.

## **Users Review**

### **From reader reviews:**

#### **Janet Speer:**

Here thing why this kind of *Exploring the Hospitality Industry* (3rd Edition) are different and reliable to be yours. First of all studying a book is good however it depends in the content than it which is the content is as tasty as food or not. *Exploring the Hospitality Industry* (3rd Edition) giving you information deeper as different ways, you can find any e-book out there but there is no e-book that similar with *Exploring the Hospitality Industry* (3rd Edition). It gives you thrill studying journey, its open up your current eyes about the thing that happened in the world which is possibly can be happened around you. You can bring everywhere like in recreation area, café, or even in your approach home by train. In case you are having difficulties in bringing the paper book maybe the form of *Exploring the Hospitality Industry* (3rd Edition) in e-book can be your alternate.

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#### **Lea Wheeler:**

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